

**REBECCA J. ERICKSON**  
**CURRICULUM VITA**

**Personal Information**

**Office Address:** Department of Sociology  
The University of Akron  
Akron, Ohio 44325-1905  
(330) 972-5157  
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**Education**

- Ph.D. Sociology. Washington State University, Pullman, Washington. May 1991.  
Dissertation Title: *When Emotion is the Product: Self, Society, and (In)Authenticity in a Postmodern World.*
- M.A. Sociology. Washington State University, Pullman, Washington. May 1986.
- B.A. Psychology. Indiana University, Bloomington, Indiana. May 1984 (Graduated summa cum laude; Phi Beta Kappa).

**Areas of Research Interest**

Sociology of Emotions; Social Psychology; Work, Family, and Health; Mental Health

**Employment History**

- 2018-Present Chair, Departments of Sociology and Anthropology, University of Akron
- 2007-Present Professor, Department of Sociology, University of Akron
- 2006-2011 Director of Graduate Studies, University of Akron
- 1996-2007 Associate Professor, Department of Sociology, University of Akron
- 1991-1996 Assistant Professor, Department of Sociology, University of Akron
- 1987-1991 Instructor/Teaching Assistant, Department of Sociology, Washington State University
- 1986-1987 Training Specialist, GMA Research Incorporated, Walnut Creek, California. Development and implementation of interviewer training programs, manuals, and evaluation procedures. Survey construction, leading of employee task and focus groups.
- 1984-1986 Teaching Assistant, Department of Sociology, Washington State University

**Courses Taught**

**Undergraduate:** Sociology of Mental Illness; Career Pathways in Social Science; Mixed Methods in Health Care Research (Online and Hybrid course structures) Sociological Theory; Contemporary Sociological Theory; Sociological Social Psychology; Social Structure and Personality; The Family; Work and Family in the 21<sup>st</sup> Century (Independent Study); Introduction to Sociology (Honor's, Face-to-Face,

### Courses Taught (continued)

Hybrid and Online course structures); Personal Identity and Social Interaction, Marital and Sexual Lifestyles.

**Graduate:** Sociological Social Psychology; Social Structure and Personality; Sociology of Emotions; Sociology of Work; Contemporary Sociological Theories; Graduate Proseminar in Sociology; Major Theoretical Developments (“Modernism, Postmodernism, and the Self”); Family Theory (Independent Study).

### Funded Research

#### Extramural Funding

- 2014 Compassion for the Compassionate: Serving Those Who Serve Others, Margaret Clark Morgan Foundation, Rebecca J. Erickson and Matthew T. Lee, Principal Investigators, (\$10,000).
- 2010- Identity and Emotional Management Control in Health Care Settings, National Science  
2012 Foundation (SES-1024271), Rebecca J. Erickson, Principal Investigator, James M. Diefendorff, Co-Investigator (\$189,620).
- 2003- Emotional Labor, Burnout, and the Nationwide Nursing Shortage, Bureau of Health  
2005 Professions, Health Resources and Services Administration (1 D1D HP 00004-01; #5-32850), Rebecca J. Erickson, Principal Investigator (\$494,176)
- 1996- Extensions of Work, Family, and Health Grant, Ohio Urban University Program (#5-34761),  
1997 Christian Ritter, Rebecca J. Erickson, Mark B. Tausig, Co-Investigators. (\$5000)
- 1995- Work, Family, and Health, Ohio Urban University Program (# 5-34761), Rebecca J.  
1996 Erickson and Mark B. Tausig, Principal Investigators, Christian Ritter and Beth Rushing, Co-Investigators. (\$7,530)
- 1995- Work, Family, and Well-Being, Ohio Inter-Institutional Urban Research Program  
1996 (# 445117), Christian Ritter and Beth Rushing, Principal Investigators, Rebecca J. Erickson and Mark B. Tausig, Co-Investigators. (\$7,550)
- 1994- Work, Family, and Health, Northeast Ohio Inter-Institutional Urban Research Program (CUS#  
1995 00182), Rebecca J. Erickson and Mark B. Tausig, Principal Investigators, Christian Ritter and Beth Rushing, Co-Investigators. (\$7,500)
- 1989- The Effects of Emotional Labor on Women's Psychological Well-Being and Family  
1990 Functioning, National Science Foundation (SES-8908787), Amy S. Wharton, Principal Investigator, Rebecca J. Erickson, Co-Investigator. (\$12,000)

#### Extramural Contract

- 2016- “Traumatic Loss Response Team Research and Replication Initiative: Developing the  
2017 FrontLine Model.” The Margaret Clark Morgan Foundation. Rebecca J. Erickson, Principal Investigator. (\$5,000)

### Extramural Proposals Submitted – Not Funded

2011 Rebecca J. Erickson (Principal Investigator) and Marci D. Cottingham (Co-Investigator). “Classed Masculinities and Emotional Capital: Intersections of Class and Gender in the Emotional Lives of Male Nurses.” Doctoral Dissertation Improvement Award Proposal. Submitted to the National Science Foundation.

### Intramural Funding

2016 - Rebecca J. Erickson and Matthew T. Lee. 2016-2017. “Right Message, Right Messengers: The Currency of Compassion.” The EXL Center (The Experiential Learning Center for Entrepreneurship and Civic Engagement), University of Akron. \$32,140. (Co-Principal Investigator).

2013 Issues of Emotion and Well-being among Medical Students, The University of Akron, Buchtel College of Arts and Sciences Seed Funding Awards, Rebecca J. Erickson, Principal Investigator, Co-investigators Janette S. Dill, James M. Diefendorff, Jennifer L. Wessel. (\$5,148).

2013 Issues of Emotion and Well-being among Medical Students, Northeast Ohio Medical University (#1000002035), Rebecca J. Erickson, Principal Investigator (\$6,630).

2000 Specifying the Measurement of and Relationship between Emotional Labor and Inauthenticity, The University Akron, Faculty Research Fellowship (FRG#1478; 2-07441), Rebecca J. Erickson, Principal Investigator. (\$8,000)

1992- Pursuing Methodological Precision in the Measurement of Emotional Labor and Inauthenticity,  
1993 The University of Akron, Faculty Research Grant (FRG# 1224; 2-07187), Rebecca J. Erickson, Principal Investigator. (\$2,630)

### Intramural Proposals Submitted Not Funded

2012 Achieving Distinction in Health Care Workforce Quality, Retention, and Education, The University of Akron, Strategic Investment Program, Rebecca J. Erickson, James M. Diefendorff, and Stephanie J. Woods, Principal Investigators. (\$101,550 plus strategic hires)

### Awards and Honors

2020 The University of Akron EX[L] Center’s *EXL Faculty-Community Partnership Award* for “collaboration between UA faculty and a community partner that strengthened UA/Community connections and enriched both education and the fabric of the Akron community.” Partnership included: Dr. Kathryn Feltey, Dr. Elisa Gargarella, Dr. Gary Holliday, Dr. Susie Kushner-Benson; our class and unclass students at UA, the teachers and students of the I Promise School, and the UA student group Zips Precious Plastics.

2019 North Central Sociological Association’s Scholarly Achievement Award for Cottingham, Marci D., Austin Johnson, and Rebecca J. Erickson. 2018. “‘I can never be too comfortable’: Race, Gender, and Emotion at the Hospital Bedside.” *Qualitative Health Research* 28(1):145-158.

2011 Faculty Mentoring Award (Department of Sociology at The University of Akron)

2008 Faculty Mentoring Award (Department of Sociology at The University of Akron)

### **Awards and Honors** (continued)

- 2006 Official nominee for the 2006 Rosabeth Moss Kanter Award for Excellence in Work-Family Research. Article selected (by over 40 leading scholars from 7 countries examining over 2,000 articles published in 74 leading English Language journals from North America and Europe) as one of the top 20 articles published in 2005: Erickson, Rebecca J. 2005. "Why Emotion Work Matters: Sex, Gender Identity, and the Division of Household Labor." *Journal of Marriage and Family* 67:337-351.
- 2004 Chairs' Outstanding Research Achievement Award, Buchtel College of Arts and Sciences, The University of Akron.
- 2003 American Sociological Association, Section on the Sociology of Emotions, Outstanding Recent Contribution Award. Rebecca J. Erickson and Christian Ritter. 2001. "Emotional Labor, Burnout, and Inauthenticity: Does Gender Matter?" *Social Psychology Quarterly* 64(2):146-163.
- 2002 Testimony before the House Subcommittee on Labor, Health and Human Services and Education, Committee on Appropriations, House of Representatives. "On Emotional Labor, Burnout, and the Nationwide Nursing Shortage." (April 23, 2002)
- 2001 Finalist for the 2001 Rosabeth Moss Kanter Award for Excellence in Work-Family Research. Article selected (by 25 leading scholars who examined over 400 articles) as one of the top 6 articles published in 2000: Erickson, Rebecca J., Laura Nichols, and Christian Ritter. 2000. "Family Influences on Absenteeism: Testing an Expanded Process Model." *Journal of Vocational Behavior* 57:246-272.
- 1998 Buchtel College of Arts and Sciences Outstanding Teaching Award, The University of Akron.
- 1997 Voted "Favorite Faculty Member of the College of Arts and Sciences" by the students of The University of Akron.
- 1996 Voted "Favorite Faculty Member of the College of Arts and Sciences" by the students of The University of Akron.

### **Publications**

#### **Refereed Journal Articles**

- In press Nolan, Megan T., James M. Diefendorff, Rebecca J. Erickson and Matthew T. Lee. "Perceived Compassion Climate: Antecedents, Correlates and Consequences for Well-being." *Journal of Vocational Behavior*
- 2020 Gabriel, Allison Stephanie, Rebecca J. Erickson, James M. Diefendorff, Daniel Krantz. "When Does Feeling in Control Benefit Well-Being? The Boundary Conditions of Identity Commitment and Self-Esteem." *Journal of Vocational Behavior* 119.  
<https://doi.org/10.1016/j.jvb.2020.103415>
- 2020 Cottingham, Marci D. and Rebecca J. Erickson. "Capturing Emotion with Audio Diaries." *Qualitative Research* 20(5): 549-564. <https://doi.org/10.1177/1468794119885037>
- 2020 Cottingham, Marci D., Jamie J. Chapman, and Rebecca J. Erickson. "The Constant Caregiver: Work-Family Spillover Among Men and Women in Nursing." *Work, Employment and Society* 34(2):281-298. <https://doi.org/10.1177/0950017019885084>

Refereed Journal Articles (continued)

- 2020 Cottingham, Marci D. and Rebecca J. Erickson. "The Promise of Emotion Practice: At the Bedside and Beyond." *Work and Occupations* 47(2):173-199.  
<https://doi.org/10.1177/0730888419892664>
- 2018 Cottingham, Marci D., Austin Johnson, and Rebecca J. Erickson. "I can never be too comfortable": Race, Gender, and Emotion at the Hospital Bedside." *Qualitative Health Research* 28(1):145-158. doi: 10.1177/1049732317737980  
**North Central Sociological Association, Scholarly Achievement Award, 2019.**
- 2016 Dill, Janette, Rebecca J. Erickson, and James M. Diefendorff. "Motivation in Caring Labor: Implications for the Well-being and Employment Outcomes of Care Workers." *Social Science & Medicine* 167 (October): 99-106.
- 2016 Risman, Kelsey, Rebecca J. Erickson, and James M. Diefendorff. "The Impact of Person-Organization Fit on Nurse Job Satisfaction and Patient Care Quality." *Applied Nursing Research* 31:121-125.
- 2016 Grant, Don, Rebecca J. Erickson, Beth Duckles, Christine Sheikh. 2016. "Affirming Selves through Styles of Care: When, How, and Why Hospital Workers Craft Different Patient Cultures." *Social Problems* 63(2): 180-202.
- 2015 Marci D. Cottingham, Rebecca J. Erickson, and James M. Diefendorff. "Examining Men's Status Shield: How Gender Frames the Emotional Capital and Occupational Outcomes of Nurses." *Sex Roles* 72(April):377-389. DOI 10.1007/s11199-014-0419-z
- 2013 Gabriel, Allison S., Rebecca J. Erickson, James M. Diefendorff, and Gail E. Bromley. "A Multilevel Analysis of the Relationships between the Practice Environment Scale of the Nursing Work Index and Nursing Outcomes." *Research in Nursing and Health* 36:567-581.
- 2013 Marci Cottingham, Rebecca J. Erickson, James M. Diefendorff, and Gail E. Bromley. "The Effect of Manager Exclusion on Turnover Intention and Quality of Care." *Western Journal of Nursing Research*. 35(88): 970-985. DOI: 10.1177/0193945913483880
- 2011 Gabriel, Allison S., James M. Diefendorff, and Rebecca J. Erickson. "The Relations of Daily Task Accomplishment Satisfaction with Changes in Affect: A Multilevel Study in Nurses." *Journal of Applied Psychology* 96(5):1095-1104.
- 2011 Diefendorff, James M, Rebecca J. Erickson, Alicia A. Grandey, and Jason Dahling. "Emotional Display Rules as Work Unit Norms: A Multilevel Analysis of Emotional Labor Among Nurses." *Journal of Occupational Health Psychology* 16(2):170-186.
- 2008 Rebecca J. Erickson and Wendy J. C. Grove. "Emotional Labor and Health Care." *Sociology Compass* 2(2): 704-733.
- 2007 Rebecca J. Erickson and Wendy J. C. Grove. "Why Emotion Matters: Age, Agitation, and Burnout Among Registered Nurses." *Online Journal of Issues in Nursing* 13(1) (12 pages). Available:  
<http://nursingworld.org/MainMenuCategories/ANAMarketplace/ANAPeriodicals/OJIN/TableofContents/vol132008/No1Jan08/ArticlePreviousTopic/WhyEmotionsMatterAgeAgitationandBurnoutAmongRegisteredNurses.aspx>

Refereed Journal Articles (continued)

- 2007 André Christie-Mizell and Rebecca J. Erickson. "Mothers and Mastery: The Consequences of Perceived Neighborhood Disorder." *Social Psychology Quarterly* 70(4): 340-365.
- 2006 Suzanne R. Slusser and Rebecca J. Erickson. "Group Quizzes: An Extension of the Collaborative Learning Process." *Teaching Sociology* 34(3):249-262.  
**Profiled in the *Teaching Professor*, February 2007.**
- 2005 Rebecca J. Erickson. "Why Emotion Work Matters: Sex, Gender Identity, and the Division of Household Labor." *Journal of Marriage and Family* 67:337-351.  
**Official "top 20" Nominee for the 2006 Rosabeth Moss Kanter Award for Excellence in Work-Family Research.**
- 2001 Rebecca J. Erickson and Christian Ritter. "Emotional Labor, Burnout, and Inauthenticity: Does Gender Matter?" *Social Psychology Quarterly* 64(2):146-163.  
**American Sociological Association, Section on the Sociology of Emotions, Outstanding Recent Contribution Award, 2003.**
- 2000 Rebecca J. Erickson, Laura Nichols, and Christian Ritter. "Family Influences on Absenteeism: Testing an Expanded Process Model." *Journal of Vocational Behavior* 57:246-272.  
**Finalist for the 2001 Rosabeth Moss Kanter Award for Excellence in Work-Family Research.**
- 1997 Rebecca J. Erickson and Amy S. Wharton. "Inauthenticity and Depression: Assessing the Consequences of Interactive Service Work." *Work and Occupations* 24(2): 188-213.
- 1997 Heather Ferguson Bulan, Rebecca J. Erickson, and Amy S. Wharton. "Doing for Others on the Job: The Affective Requirements of Service Work, Gender, and Emotional Well-being." *Social Problems* 44(2):235-256.
- 1995 Rebecca J. Erickson and Ginna M. Babcock, "From Patriarchy to Paternity: Men and Family Law." *Marriage and Family Review* 21(3/4):31-54.
- 1995 Rebecca J. Erickson, "The Importance of Authenticity for Self and Society." *Symbolic Interaction* 18(2):117-136.
- 1995 Amy S. Wharton and Rebecca J. Erickson, "The Consequences of Caring: Exploring the Links Between Women's Job and Family 'Emotion Work'." *The Sociological Quarterly* 36(2): 301-324.
- 1994 Rebecca J. Erickson, "Our Society, Our Selves: Becoming Authentic in an Inauthentic World." *Advanced Development Journal* 6:27-39.
- 1993 Rebecca J. Erickson, "Reconceptualizing Family Work: The Effect of Emotion Work on Perceptions of Marital Quality." *Journal of Marriage and the Family* 55(4):888-900.
- 1993 Amy S. Wharton and Rebecca J. Erickson, "Managing Emotions on the Job and at Home: Understanding the Consequences of Multiple Emotional Roles." *Academy of Management Review* 18(3):457-486.

### Refereed Journal Articles (continued)

- 1990 Rebecca J. Erickson and Cynthia K. Drenovsky, "The Decision to Leave an Abusive Relationship: The Testing of an Alternative Methodological Approach." *The Journal of Family Violence* 5(3): 237-246.
- 1986 Laura L. Carstensen and Rebecca J. Erickson, "Enhancing the Social Environments of Elderly Nursing Home Residents: Are High Rates of Interaction Enough?" *Journal of Applied Behavior Analysis* 19(4): 349-355.

### Edited Book

- Under contract Marci D. Cottingham, Rebecca J. Erickson, and Matthew T. Lee (Eds). *Carework, Emotions and Human Flourishing: Transcending Crisis*. Under contract with Taylor & Francis.
- 1997 Rebecca J. Erickson and Beverley Cuthbertson-Johnson (Eds.). *Social Perspectives on Emotion*, Volume 4. Greenwich, CT: JAI Press.

### Book Chapters

- 2022 Rebecca J. Erickson and Marci D. Cottingham. "Emotion Development in Context." Pp. 373-386 in *The Oxford Handbook of Emotional Development*, edited by Daniel Dukes, Eric Walle, and Andrea C. Samson. London: Oxford University Press.
- 2014 Rebecca J. Erickson and Marci D. Cottingham. "Families and Emotion." Pp. 359-383 in *Handbook of the Sociology of Emotions: Volume II*, edited by Jan E. Stets and Jonathan H. Turner. New York: Springer.
- 2012 Rebecca J. Erickson and Clare L. Stacey. "Nurturing Mind and Body: Emotion Management in the Context of Caring Work." Pp. 175-196 in *Emotional Labor in the 21st Century: Diverse Perspectives on Emotion Regulation at Work*, edited by Alicia A. Grandey, James M. Diefendorff, and Deborah E. Rupp. NY: Psychology Press/Routledge.
- 2010 Rebecca J. Erickson. "Emotional Carework, Gender, and the Division of Household Labor." Pp. 94-112 in *The Emotional Eye of Families and Work: Essays in Honor of Arlie Hochschild*, edited by Anita Garey and Karen V. Hansen. Princeton, New Jersey: Rutgers University Press.
- 2008 Rebecca J. Erickson. "The Emotional Demands of Nursing." Pp. 155-178 in *Nursing Policy Research: Turning Evidence-based Research into Health Policy*, edited by Geri L. Dickson and Linda R. Flynn. New York: Springer.
- 2008 Rebecca J. Erickson. "The Context of Care: Reconsidering Culture, Structure, and the Performance of Emotional Labor." Pp. 259-286 in *Social Structure and Emotion*, edited by Dawn T. Robinson and Jody Clay-Warner. Elsevier.
- 2003 Rebecca J. Erickson. "The Familial Institution." Pp. 511-538 in *Handbook of Symbolic Interaction*, edited by Larry T. Reynolds and Nancy J. Herman. Walnut Creek, CA: Alta Mira Press.
- 1997 Rebecca J. Erickson, "Putting Emotions to Work (or, Coming to Terms with a Contradiction in Terms)." Pp. 3-18 in *Social Perspectives on Emotion*, Volume 4, edited by Rebecca J. Erickson and Beverley Cuthbertson-Johnson. Greenwich, CT: JAI Press.

### Book Chapters (continued)

- 1997 Rebecca J. Erickson and Beverley Cuthbertson-Johnson, "Real Life Applications." Pp. 19-33 in *Social Perspectives on Emotion*, Volume 4, edited by Rebecca J. Erickson and Beverley Cuthbertson-Johnson. Greenwich, CT: JAI Press.
- 1997 Deborah A. Smith and Rebecca J. Erickson, "For Love or Money?: Work and Emotional Labor in a Social Movement Organization." Pp. 317-346 in *Social Perspectives on Emotions*, Volume 4, edited by Rebecca J. Erickson and Beverley Cuthbertson-Johnson. Greenwich, CT: JAI Press.
- 1991 Rebecca J. Erickson and Viktor Gecas, "Social Class and Fatherhood." Pp. 114-137 in *Fatherhood and Families in Cultural Context*, edited by Frederick W. Bozett and Shirley M. H. Hanson. New York: Springer.

### Professional Reports

- 2021 Rebecca J. Erickson (Principal Investigator), "Engaging the Public to Re-Imagine Public Safety in Akron." Submitted to the Akron City Council, Akron, Ohio.
- 2018 Rebecca J. Erickson, *TLRT Research and Replication Initiative: Developing the FrontLine Model*. Submitted to FrontLine Service, Cleveland, Ohio. (Project funded by the Margaret Clark Morgan Foundation).
- 2018 Pike, Diane L., Teresa Ciabattari, Melinda Messineo, Renee A. Monson, Rifat A. Salam, Theodore C. Wagenaar, Jeffrey Chin, Susan J. Ferguson, Margaret Weigers Vitullo, Patrick Archer, Maxine P. Atkinson, Jeanne H. Ballantine, Thomas C. Calhoun, Paula England, **Rebecca J. Erickson**, Andrea N. Hunt, Kathleen S. Lowney, Suzanne B. Maurer, Mary S. Senter, and Stephen Sweet. *The Sociology Major in the Changing Landscape of Higher Education: Curriculum, Careers, and Online Learning*. Washington, DC: American Sociological Association. <http://www.asanet.org/sites/default/files/asa-booklet-2017.pdf>
- 2011 Rebecca J. Erickson, "The CARMA Project: Caring About Relationships and Me Always." Interim Report, Baseline Survey Data and Initial Recommendations. Submitted to Nursing Administration, University Hospitals Health System. (Project funded by the National Science Foundation, SES-1024271).
- 2004 Rebecca J. Erickson, "Improving the Context for CAARE." Interim Report, Baseline Data and Initial Recommendations. Submitted to Nursing Administration, Summa Health System Hospitals. (Project funded by the Health Resources and Services Administration, Bureau of Health Professions, 1 DID HP 00004-01).

### Reprints

- 2001 Erickson, Rebecca J. 1993. Scales from "Reconceptualizing Family Work: The Effect of Emotion Work on Perceptions of Marital Quality." Reprinted in *Handbook of Family Measurement Techniques: Abstracts (Volume 2, pp. 97-98)* edited by John Touliatos, Barry F. Perlmutter, and George W. Holden; and *Instruments and Index (Volume 3, pp. 89-90)* edited by B. F. Perlmutter, J. Touliatos, and G. W. Holden. Thousand Oaks, CA: Sage.
- 1995 Rebecca J. Erickson and Ginna M. Babcock, "From Patriarchy to Paternity: Men and Family Law." Pp. 31-54 in *Families and Law*, edited by Lisa J. McIntyre and Marvin B. Sussman. New York: The Haworth Press.

### Review Essay

- 2007 Rebecca J. Erickson, Invited Review Essay of *Interaction Ritual Chains* by Randall Collins (with a response from Randall Collins) Princeton, New Jersey: Princeton University Press. *Contemporary Sociology* 36(3): 209-211.

### Book Reviews

- 1996 Rebecca J. Erickson, Review of *Speaking of Sadness: Depression, Disconnection, and the Meanings of Illness* by David A. Karp. New York: Oxford University Press. *American Journal of Sociology* 102(2):652-654.
- 1993 Rebecca J. Erickson, Review of *Social Selves: Theories of the Social Formation of Personality* by Ian Burkitt. London: Sage. *Contemporary Sociology* 22(1):109-110.

### Other Publications

- 2012 Erickson, Rebecca J. "Outtakes: Seeing the Emotional Dimensions of Work and Family Life." Pp. 208-209 in *Cinematic Sociology: Social Life in Film (2<sup>nd</sup> edition)*, edited by Jean-Anne Sutherland and Kathryn Feltey. Newbury Park: Pine Forge Press.

### Under Review

- Nolan Megan, Rebecca J. Erickson, James M. Diefendorff, and Matthew T. Lee. "Psychological Compassion Climate: Examining the Nomological Network of Perceptions of Work Group Compassion." Revision resubmitted to *Journal of Vocational Behavior*, November 2021

### Invited Talks and Workshops

- 2018 Faculty Enrichment Day Workshop, Cleveland Clinic Health System, June 26, Cleveland, Ohio.
- 2018 Grand Rounds Lecture Series, Department of Psychiatry and Behavioral Sciences, Cleveland Clinic Akron General, April 26, Akron, Ohio.
- 2018 Summit County Progressive Democrats, January 9, Akron, Ohio.
- 2017 Greater Cleveland Organization of Nurse Executives, September 20, Middleburg Heights, Ohio.
- 2017 Civility, Compassion, Courage: CNS's Model the Way, 3<sup>rd</sup> Annual CNO/CNS Breakfast, September 6, Brecksville, Ohio.
- 2017 Summit County Public Health, First Things First Professional Development Workshop: Mind, Body, and the Professional, July 21, Akron, Ohio.
- 2017 Cleveland Clinic/Hillcrest Hospital Nursing Congress, May 23, Mayfield Heights, Ohio.
- 2016 The Campaign to Change Direction, "Experiencing Burnout: Organizational Factors and Solutions," July 22, Akron, Ohio.
- 2016 Victim Assistance, In-service presentation on "Stress, Compassion Fatigue, and Burnout: The Beneficial Role of Compassion Capability," June 28, Akron, Ohio.
- 2016 The Metrohealth System, Annual Nurses Week, Keynote Address, May 9, Cleveland, Ohio.

**Invited Talks and Workshops** (continued)

- 2016 Rebecca J. Erickson and Matthew T. Lee. “Featured Forum” entitled, “The Role of EXL Fellows and the Future of UA.” The EXL Center (The Experiential Learning Center for Entrepreneurship and Civic Engagement) at The University of Akron, March 4, Akron, Ohio.
- 2016 Matthew T. Lee and Rebecca J. Erickson, Akron Bar Association, Lawyer’s Assistance Seminar, February 25, Akron, Ohio.
- 2015 Northeast Ohio Women in Surgery Career Symposium, June 11, Warrensville Heights, Ohio.
- 2015 American Association of Critical Care Nurses, Central Ohio Chapter, May 13, Columbus, Ohio.
- 2015 Akron Bar Association, Lawyer’s Assistance Seminar, Remaining Vital and Purposeful in the Challenging Field of Law, March 13, Akron, Ohio.
- 2015 Innovations in Cardiovascular Nursing 2015, 22<sup>nd</sup> Annual Denise L. Carrabine Memorial Lecture, February 12, Fairlawn, Ohio.
- 2014 Ohio Society of Health Care Consumer Advocates (OSHCA), Fall Conference, Keynote address. September 26, Akron, Ohio.
- 2014 Cleveland Clinic, Women in Healthcare Forum. “September 19, Cleveland, Ohio.
- 2014 Hospice of the Western Reserve Annual Conference, Keynote address August 22, Cleveland, Ohio.
- 2014 Benjamin Rose Institute. May 28, Cleveland, Ohio.
- 2014 Driving the Future Conference, College of Nursing, Kent State University. March 11, Kent, Ohio.
- 2012 Department of Sociology and Social Work, Aalborg University.” November 20, Copenhagen, Denmark.
- 2012 Akron Children’s Hospital, Nursing Leadership Retreat. October 26, Cuyahoga Falls, Ohio.
- 2012 Margaret Clark Morgan Foundation, Compassion for the Compassionate: Supporting Those Serving Others, John S. Knight Center. September 5, Akron, Ohio.
- 2011 Northeast Ohio Medical University, 2011 Fellowship in Academic Medicine, Keynote Address. November 16, Rootstown, Ohio.
- 2011 University Hospitals Health System, Case Medical Center, October 19 and 26, Cleveland, Ohio.
- 2011 Closing Plenary Speaker, Mental Health Symposium, “Mental Health Care is Health Care,” sponsored by the Northeast Ohio Universities Colleges of Medicine and Pharmacy, Department of Family Medicine, June 4, Cuyahoga Falls, Ohio.
- 2010 University Hospitals Case Medical Center, Nursing Research Council. October 7, Cleveland, Ohio.

### **Invited Talks and Workshops** (continued)

- 2008 Northeastern Ohio Universities Colleges of Medicine and Pharmacy, Research Methods Rounds, October 16, Rootstown, Ohio.
- 2007 Robinson Memorial Hospital, Keynote Speaker, 13<sup>th</sup> Annual Nursing Research Day, April, 20, Ravenna, Ohio.
- 2006 Purdue University, Department of Sociology and Anthropology, December 8, West Lafayette, Indiana.
- 2006 Northeast Ohio Nursing Initiative, The Center for Health Affairs. Keynote Speaker, December 1, Cleveland, Ohio.
- 2005 Aultman Health Foundation, Celebrating Nursing Excellence: Innovations in Practice, November 3, Canton, Ohio.
- 2005 Akron Children’s Hospital, 12<sup>th</sup> Annual Pediatric Nursing Conference, Mary F. Yeager Lecture. October 14, Akron, Ohio.
- 2005 Kaiser San Francisco Medical Center, Nursing Grand Rounds, Invited Speaker. July 5, San Francisco, California.
- 2005 Robinson Memorial Hospital, 11<sup>th</sup> Annual Nursing Research Day, Invited Speaker. May 13, Ravenna, Ohio.
- 2005 Greater Akron Area Emergency Nurses Association, 18<sup>th</sup> Annual Emergency Nurses Spring Seminar, Invited Speaker. May 4, Akron, Ohio.
- 2005 Greater Cleveland Nurses Association, Invited Speaker. February 15, Cleveland, Ohio.
- 2004 Kent State University, Linnea Henderson Research Event, Keynote Address, October 19, Kent, Ohio.
- 2004 Northeast Ohio Nursing Initiative, The Center for Health Affairs. Invited Speaker, September 17, Cleveland, Ohio.
- 2004 The University of Akron, School of Nursing, Invited Speaker, National Nurses Week Annual Breakfast, May 10, Akron, Ohio.
- 2002 The University of Akron, School of Nursing, Invited Speaker, National Nurses Week Annual Breakfast, May 8, Akron, Ohio.
- 2001 Alpha Kappa Delta Induction, Invited Lecture, Western Kentucky University. April 20, Bowling Green, Kentucky.

### **Papers Presented at Professional Meetings**

- 2019 Megan T. Nolan, James M. Diefendorff, Rebecca J. Erickson and Matthew T. Lee. “Understanding Compassion Capability in Organizations: Measuring Compassion Climate and Practices.” To be presented at the annual meetings of the Society for Industrial and Organizational Psychology, Fort Washington, Maryland, April.

**Papers Presented at Professional Meetings** (continued)

- 2019 Megan Kenworthy, James M. Diefendorff, Douglas Magill, and Rebecca J. Erickson. "Surface Acting and Well-Being: Does Who You Act With Matter?" To be presented at the annual meetings of the Society for Industrial and Organizational Psychology, Fort Washington, Maryland, April.
- 2018 Cottingham, Marci and Rebecca J. Erickson. "The Promise of Emotion Practice: At the Bedside and Beyond" Presented at the Annual Meetings of the American Sociological Association, Philadelphia, PA, August.
- 2016 Cottingham, Marci, Austin Johnson, and Rebecca J. Erickson. "The Use of Daily Diaries as an Emotions Methodology." Presented at the 9<sup>th</sup> International Conference on Social Science Methodology, Session on Methods of Emotion Research, Leicester, England, September 11-16.
- 2016 Cottingham, Marci, Austin Johnson, and Rebecca J. Erickson. "I can never be too comfortable": Race, Gender, and Emotion at the Hospital Bedside." Presented at the Annual Meetings of the American Sociological Association, Seattle, Washington, August 22.
- 2016 Marci D. Cottingham and Rebecca J. Erickson. "Toward a Critical Interactionist Approach to Emotion-As-Practice." Presented in the Research Committees session "Emotion and Inequalities. Part I at the Third International Sociological Association Forum of Sociology, Vienna, Austria, July 11.
- 2015 Allison S. Gabriel, James M. Diefendorff, and Rebecca J. Erickson. "Does Coping Always Count? Understanding Identity Commitment and Self-Esteem." To be presented at the Annual Conference of the Society for Industrial and Organizational Psychology, Philadelphia, April.
- 2014 Janette S. Dill, Rebecca J. Erickson, and James M. Diefendorff. "Motivation and Care Dimensions in Caring Labor: Implications for Nurses' Well-being and Employment Outcomes. Presented at the Annual Meeting of the American Sociological Association, San Francisco, August.
- 2013 Marci D. Cottingham, Rebecca J. Erickson, and James M. Diefendorff. "Examining Men's Status Shield: How Gender Frames the Emotional Capital and Occupational Outcomes of Nurses." Presented at the Annual Meeting of the American Sociological Association, New York City, August.
- 2012 Rebecca J. Erickson, Marci Cottingham, Michael Steiner, and James M. Diefendorff. "The Power of Two Faces: Examining Identity Processes within a Social Structure and Personality Framework." Presented at the Annual Meeting of the American Sociological Association, Denver, August.
- 2012 Gabriel, Allison.S., Moran, Christina M., Diefendorff, James M., & Erickson, Rebecca J. "A Multilevel Exploration of the Effects of the Nursing Work Index on Nursing Outcomes." Presented at the 72<sup>nd</sup> Annual Conference of the Academy of Management, Boston, August.
- 2011 Joy Harvell and Rebecca J. Erickson. "Emotional Deviance Reconsidered: Examining the Self-labeling Process at Work." Presented at the annual meetings of the North Central Sociological Association, Cleveland, April.

**Papers Presented at Professional Meetings** (continued)

- 2010 Natalie Bonfine, Rebecca J. Erickson, and Christian J. Ritter. "The Social Distribution of Emotions and the Experience of Stigma among People with Mental Illness." Presented at the annual meetings of the American Sociological Association, Social Psychology/Sociology of Emotions Roundtables, Atlanta, August.
- 2010 Allison Gabriel, James M. Diefendorff, Rebecca J. Erickson. "Job Demands and Job Resources: A Multilevel Test with Nurses." Paper presented at the annual conference of the Society for Industrial and Organizational Psychology, Atlanta, April.
- 2009 Angela Adkins and Rebecca J. Erickson. "Self-Values and Emotional Labor: Specifying the Cultural Differences Within." Presented at the annual meetings of the American Sociological Association, Social Psychology/Sociology of Emotions Roundtables, San Francisco, August.
- 2008 Richelle D. McGuigan, Rebecca J. Erickson, and Christian Ritter. "Emotion Management and Health: The Influence of Work, Family, and Inauthenticity." Presented at the annual meetings of the American Sociological Association, Mental Health Roundtables, Boston, August.
- 2008 James M. Diefendorff, Rebecca J. Erickson, Alicia A. Grandey, and Jason Dahling. "A Multilevel Analysis of Emotional Labor Among Nurses." Presented at the annual meetings of the Society for Industrial and Organizational Psychology, San Francisco, April.
- 2008 Rebecca J. Erickson and Catherine Koppelman. "The Benefits of Public-Private Partnerships: Decreasing Burnout and Increasing Satisfaction Among Registered Nurses." Presented at the annual meetings of the Midwest Sociological Society, St. Louis, Missouri, March.
- 2007 Rebecca J. Erickson and Richelle Dykstra. "Understanding Emotion Management Processes and their Effects: Does One's 'Real Self' Matter?" Presented at the annual meetings of the Society for the Study of Symbolic Interaction, New York, August.
- 2006 Wendy Grove and Rebecca J. Erickson. "The Role of Emotion in Reducing Burnout among Registered Nurses." Presented at the annual meetings of the American Sociological Association, Regular Session on Care Work, Montreal, Canada, August.
- 2006 Rebecca J. Erickson, Tiffani Everett, and Kristen Marcussen. "Considering the Ties that Bind: Identity Characteristics, Stress, and Well-Being among Registered Nurses." To be presented at the annual meetings of the American Sociological Association, Social Psychology Roundtables, Montreal, Canada, August.
- 2006 Rebecca J. Erickson. "The Emotional Context of Care: New Insights into the Experience of Burnout among Registered Nurses." Presented at *Taking the Long View: From Evidence to Policy*, National Conference of Nursing Workforce Leaders, Jersey City, New Jersey, April.
- 2006 Rebecca J. Erickson. "The Context of Care: Reconsidering Culture, Structure, and the Performance of Emotional Labor." Presented at the Social Structure and Emotion Conference, The University of Georgia, Athens, Georgia, April.
- 2004 Brennan, Kathleen M., Christian Ritter, and Rebecca J. Erickson. "Social Comparisons of Stress, Gender, and the Relationship between Stress and Health." Presented at the annual meetings of the American Sociological Association, Mental Health Roundtables, San Francisco, California, August.

**Papers Presented at Professional Meetings** (continued)

- 2004 Grove, Wendy, Suzanne Slusser, Rebecca J. Erickson, and Kaetchen Eriksen. "Nurses and Anger: A Test of Grandey's Emotion Regulation Process Model." Presented at the annual meetings of the American Sociological Association, Sociology of Emotions Roundtables, San Francisco, California, August.
- 2004 C. André Christie-Mizell and Rebecca J. Erickson. "Mothers, Mastery, and the Neighborhood Context." Presented at the Ninth International Conference on Social Stress Research, Montreal, Quebec, Canada, May.
- 2003 Slusser, Suzanne and Rebecca J. Erickson. "Group Quizzes: Exploring an Extension of the Collaborative Learning Process." Presented at the annual meetings of the American Sociological Association, Education, Teaching, and Learning Roundtables, Atlanta, Georgia.
- 2002 Sutherland-Bindas, Jean-Anne, Rebecca J. Erickson, and Christian Ritter. "Sex, Gender Identity, and Depression." Presented at the annual meetings of the American Sociological Association, Mental Health Roundtables, Chicago, Illinois, August.
- 2002 Brennan, Kathleen, Christian Ritter, and Rebecca J. Erickson. "Burnout and Depressive Symptomatology: Work-Related stress and the Self as Predictors." Presented at the annual meetings of the American Sociological Association, Mental Health Section Roundtables, Chicago, Illinois, August.
- 2002 Brennan, Kathleen, Christian Ritter, and Rebecca J. Erickson. "Identity and Burnout among Nurses." Presented at the Eighth International Conference on Social Stress Research, Portsmouth, New Hampshire, April.
- 2002 Erickson, Rebecca J. and Christian Ritter. "Emotions, Inauthenticity, and Health: Exploring New Connections." Presented at the annual meetings of the Southwestern Social Science Association, New Orleans, Louisiana, March.
- 2001 Christian Ritter, Rebecca J. Erickson, and Kathleen Brennan. "Occupational Stress, Psychosocial Resources and Responses, and Depression." Presented at the Annual Meetings of the American Sociological Association, Anaheim, California, August.
- 2001 Rebecca J. Erickson. "Why Emotion Work Matters: Sex, Gender Identity and the Division of Household Labor." Presented at the Annual Meetings of the Midwest Sociological Society, St. Louis, Missouri, April.
- 2001 Christian Ritter, Rebecca J. Erickson, and Kathleen Brennan. "Stress and Health in Two-Job Families: The Role of Personal Control and Time Management." Presented at the Annual Meetings of the Midwest Sociological Society, St. Louis, Missouri, April.
- 2000 Rebecca J. Erickson and Christian Ritter. "Gender Identity and Emotion Work." Presented at the Sloan Foundation's conference on "Work and Family: Expanding the Horizons," San Francisco, California, March.

**Papers Presented at Professional Meetings** (continued)

- 1999 Rebecca J. Erickson. "Contextualizing the Therapeutic: Implications of (and for) Emotion Management Theory and Research." Presented at the Annual Meetings of the American Sociological Association, Section on the Sociology of Emotions Refereed Roundtables, Chicago, Illinois, August.
- 1999 Darren Hendrickson and Rebecca J. Erickson. "The Determinants of Job Commitment: A Social Exchange Approach." Presented at the Annual Meetings of the American Sociological Association, Section on Organizations, Occupations, and Work Refereed Roundtables, Chicago, Illinois, August.
- 1999 Beth Rushing, Christian Ritter, and Rebecca J. Erickson. "Gender Differences in the Effects of Parenthood." Presented at the Annual Meetings of the American Sociological Association, Section on Sociology of Mental Health Refereed Roundtables, Chicago, Illinois, August.
- 1998 Rebecca J. Erickson and Christian Ritter. "Gender and Emotional Experience in Today's Workplace: Rebuilding the Foundation of Emotional Labor Research." Presented at the Sloan Foundation's Conference on Work and Family: Today's Realities, Tomorrow's Visions.
- 1998 Kelley J. Hall and Rebecca J. Erickson. "Who's Picking Up the Kids?: Child Transportation as Gendered Family Work." Presented at the Sloan Foundation's Conference on Work and Family: Today's Realities, Tomorrow's Visions, November.
- 1998 Christian Ritter, Rebecca J. Erickson, Mark Tausig, and Beth Rushing. "Global Self-Efficacy and Specific Self-Efficacy: Work, Family and the Importance of Gender." Presented at the Annual Meetings of the American Sociological Association, San Francisco, California, August.
- 1998 Mark Tausig, Christian Ritter, Rebecca J. Erickson, and Beth Rushing. "Work and Well-Being: New Forms, Old Problems." Presented at the Seventh International Conference on Social Stress Research, Budapest, Hungary, May.
- 1998 Russell E. Ward, Jr. and Rebecca J. Erickson. "Exploring the Limits of Self-Efficacy." Presented at the Annual Meetings of the North Central Sociological Association, Cleveland, Ohio, April.
- 1998 Rebecca J. Erickson and Christian Ritter. "Control over Work and Well-Being: Understanding the Role of Emotion Management." Presented at the Annual Meetings of the Midwest Sociological Society, Kansas City, Missouri, April.
- 1997 Laura Nichols, Rebecca J. Erickson, and Lorna Dilley. "From Family to Work: The Effects of Family Life on Job Outcomes." Presented at the Annual Meetings of the American Sociological Association, Section on the Sociology of the Family, refereed Roundtables, Toronto, Ontario, Canada, August.
- 1997 Christian Ritter, Rebecca J. Erickson, and Mark Tausig. "Control and Depression: Under What Conditions Does Planning Ahead Help?" Presented at the Annual Meetings of the Midwest Sociological Society, Des Moines, Iowa, April.

**Papers Presented at Professional Meetings** (continued)

- 1997 Kim Hennessee, Christian Ritter, Rebecca J. Erickson, Mark Tausig and Beth Rushing. "Working Parents, Child Care, and Well-Being: Changing Effects on Men and Women." Presented at the Annual Meetings of the North Central Sociological Association, Indianapolis, Indiana, April.
- 1996 Rebecca J. Erickson, Christian Ritter, and Mark Tausig. "Service, Structure, and Contingency: Assessing the Familial and Health Consequences of the Changing Workplace." Presented at the Agenda for the 21st Century Labor Force: Implications of Changing Family Structure, Diversity and Jobs. Sponsored by the Kunz Center at the University of Cincinnati, Cincinnati, Ohio, November.
- 1996 Kelley J. Hall and Rebecca J. Erickson, "The Development of a Masculine Emotional Self: Implications for the Household Division of Labor and Divorce." Presented at the Annual Meetings of the National Council on Family Relations, Theory Construction and Research Methodology Workshop, Kansas City, Missouri, November.
- 1996 Mark Tausig, Rebecca J. Erickson, Christian Ritter, and Beth Rushing. "Social Structures, Work Structures, and Personal Control." Presented at the Annual Meetings of the American Sociological Association, Section on Social Psychology refereed Roundtables, New York, New York, August.
- 1995 Gay C. Kitson, Patricia Voydanoff, and Rebecca J. Erickson, "The Modern Family and the Demise of Community: Putting the Genie Back in the Bottle?" Presented at the Annual Meetings of the National Council on Family Relations, Theory Construction and Research Methodology Workshop, Portland, Oregon, November.
- 1995 Betsy Lucal and Rebecca J. Erickson, "Revis(ion)ing the Multiple Self: Feminism and Identity Theory." Presented at the Annual Meetings of the American Sociological Association, Washington, D.C., August.
- 1995 Rebecca J. Erickson and Christian Ritter, "The Implications of Control Over Work: Refining the Measurement of Emotional Labor." Presented at the Annual Meetings of the Midwest Sociological Society, Chicago, Illinois, April.
- 1994 Rebecca J. Erickson, Amy S. Wharton and Heather Ferguson Bulan, "When Emotion is the Product: The Effect of Performing Emotional Labor on Individual and Marital Well-Being." Presented at the Annual Meetings of the American Sociological Association, Los Angeles, California, August.
- 1994 Heather Bulan Ferguson and Rebecca J. Erickson, "Assessing the Consequences of Emotional Labor: Further Explorations into Work and Personality." Presented at the Annual Meetings of the Midwest Sociological Society, St. Louis, Missouri, March.
- 1994 Rebecca J. Erickson, "The Emotional Division of Labor: Men, Women and Marital Well-Being." Presented at the Annual Meetings of the North Central Sociological Association, Columbus, Ohio, April.
- 1993 Rebecca J. Erickson, "The Importance of Authenticity for Interrelating Society, Self, and the Emotions." Presented at the Annual Meetings of the American Sociological Society, Miami, Florida, August.

### **Papers Presented at Professional Meetings** (continued)

- 1993 Rebecca J. Erickson, "Measuring the Emotional Division of Labor." Presented at the Annual Meetings of the Midwest Sociological Society, Chicago, Illinois, April.
- 1992 Rebecca J. Erickson, "Reconceptualizing Family Work: The Effect of Emotion Work on Perceptions of Marital Quality." Refereed Roundtable presentation at the Annual Meetings of the American Sociological Association, Pittsburgh, Pennsylvania, August.
- 1992 Rebecca J. Erickson and Amy S. Wharton, "The Impact of Performing Emotional Labor on Men's and Women's Individual Well-Being." Presented at the Annual Meeting of the Midwest Sociological Society, Kansas City, Kansas, April.
- 1992 Rebecca J. Erickson, "The Problem of Authenticity." Presented at the Annual Meeting of the Midwest Sociological Society, Kansas City, Missouri, April.
- 1991 Rebecca J. Erickson, "Goffman's Legacy: (In)Authenticity and the Study of the Self." Presented at the Annual Meetings of the Society for the Study of Symbolic Interaction, Cincinnati, Ohio, August.
- 1991 Rebecca J. Erickson, "The 'Second Shift' Effects of 'Managing the Heart.'" Refereed roundtable presentation at the Annual Meeting of the American Sociological Association, Cincinnati, Ohio, August.
- 1991 Rebecca J. Erickson, "Comparing the Relative Effects of Emotional and Household Labor on Perceived Marital Well-Being." Presented at the Annual Meeting of the National Council on Family Relations, Denver, Colorado, November.
- 1990 Amy S. Wharton and Rebecca J. Erickson, "Collecting Data on the Emotions: Studying Emotion Management in the Workplace and the Home." Refereed roundtable presentation at the Annual Meeting of the American Sociological Association, Washington, D.C., August.
- 1989 Amy S. Wharton and Rebecca J. Erickson, "The Emotional Division of Labor: Women's Work and Family Life." Presented at the Annual Meeting of the American Sociological Association, San Francisco, California, August.
- 1989 Rebecca J. Erickson and Amy S. Wharton, "Emotion Management: The Neglected Link Between Work and Family Life." Presented at the Annual Meeting of the National Council on Family Relations, Theory Construction and Research Methodology Workshop, New Orleans, Louisiana, November.
- 1988 Rebecca J. Erickson and Cynthia K. Drenovsky, "When Will Abused Spouses Leave? The Testing of A New Methodological Approach." Presented at the Annual Meeting of the National Council on Family Relations, Philadelphia, Pennsylvania, November.

### **Other Participation at Professional Meetings**

- 2021 Panel member, "Occupational Appearance and Emotional Management in Professional Cheerleading." New York State Sociological Association Annual Meeting, Online, April.
- 2013 Co-Organizer, Alpha Kappa Delta Pre-Conference on Teaching and Learning, North Central Sociological Association, Indianapolis, April.

**Other Participation at Professional Meetings** (continued)

- 2012 Rebecca J. Erickson. "Audio Diary Methodology in Emotions Research." Invited panel member. Presented in Chair's Hour of the Section on the Sociology of Emotions, American Sociological Association, Denver, August.
- 2011 Rebecca J. Erickson. "Identity and Emotion." Invited panel member. Presented at the annual meetings of the Pacific Sociological Association, Seattle, March.
- 2006 Organizer and Presider, Regular Session on the Sociology of Emotions. Annual meetings of the American Sociological Association, Montreal, Canada, August.
- 2003 Organizer and Presider, Special Session on "Arlie Hochschild's *The Managed Heart* – 20 Years Later." Annual meetings of the American Sociological Association, Atlanta, Georgia, August.
- 2003 Organizer and Presider, Regular Session on the Sociology of Emotions. Annual meetings of the American Sociological Association, Atlanta, Georgia, August.
- 2001 Discussant, Section on the Sociology of Emotions regular paper session, "Sociology of Emotions." Annual meetings of the American Sociological Association, Anaheim, California, August.
- 1999 Organizer and Presider, Section on the Sociology of Emotions regular paper session, "Learning from the Past While Building Toward the Future: Converging Diversity in Emotion Theory and Research." Annual meetings of the American Sociological Association, Chicago, Illinois, August.
- 1997 Organizer, Section on the Sociology of the Family regular paper session, "Family Transitions." Annual Meetings of the American Sociological Association, Toronto, Ontario, Canada, August.
- 1997 Organizer, Section on the Sociology of Emotions roundtables. Annual Meetings of the American Sociological Association, Toronto, Canada, August.
- 1996 Organizer, Section on Social Psychology roundtables. Annual Meetings of the American Sociological Association, New York, New York, August.
- 1994 Discussant, "Social Psychology: Theoretical Frontiers and Innovative Research Directions." Annual Meetings of the American Sociological Association, Los Angeles, California, August.
- 1994 Panelist, "Race, Class, Gender and Sexuality in Research." Annual Meetings of the North Central Sociological Association, Columbus, Ohio, April.
- 1994 Discussant, "Family Division of Labor: Negotiation and Process." Annual Meetings of the Midwest Sociological Society, St. Louis, Missouri, March.
- 1994 Discussant, "Identities and Interaction Reconsidered." Annual Meetings of the Midwest Sociological Society, St. Louis, Missouri, March.
- 1993 Discussant, "Self-Knowledge and Sociological Research." Annual Meetings of the Midwest Sociological Society, Chicago, Illinois, April.

**Other Participation at Professional Meetings** (continued)

1990 Discussant for the Graduate Student Paper Session of the Annual Meetings of the Pacific Sociological Association, Spokane, Washington, April.

**Service to the Profession**

2017-2019 Public Engagement Liaison, American Sociological Association, Section on the Sociology of Emotions

2016-2017 Chair, Distinguished Contributions to Teaching Award Selection Committee, American Sociological Association.

2016-2017 Member, Nominations Committee, American Sociological Association, Section on the Sociology of Emotions

2015-2017 Member, ASA Task Force on Liberal Learning and the Sociology Major

2015-2016 Chair, Nominations Committee, American Sociological Association, Section on the Sociology of Emotions

2015-2016 Member, Outstanding Published Book Award Committee, American Sociological Association, Section on Altruism, Morality, and Social Solidarity

2014-2016 Member, Distinguished Contributions to Teaching Award Selection Committee, American Sociological Association.

2014-2015 Member, Lifetime Contribution Award, American Sociological Association, Section on the Sociology of Emotions.

2014-2015 Member, Kanter Award Committee for Excellence in Research on Work and Family, Center for Families at Purdue University, the Center for Work and Family at Boston College, and the Alliance of Work-Life Progress

2008-2014 Region V Representative, Alpha Kappa Delta Council, International Sociology Honor Society. (Chair, Elections Committee; Member, Distinguished Lecture Committee, Member of ad hoc NCSA teaching pre-conference planning committee, Member, ad hoc committee on mentorship).

2009-2014 Chair, Introductory Sociology Test Development Committee, The College Board's College-Level Examination Program (CLEP).

2012-2013 Chair, Nominations Committee, American Sociological Association, Section on the Sociology of Emotions.

2012-2013 Member, Kanter Award Committee for Excellence in Research on Work and Family, Center for Families at Purdue University, the Center for Work and Family at Boston College, and the Alliance of Work-Life Progress.

2011-2012 Member, Outstanding Recent Contribution Award (Book), American Sociological Association, Section on the Sociology of Emotions.

2010-2011 Chair, Lifetime Contribution Award, American Sociological Association, Section on the Sociology of Emotions.

2009-2012 Council Member, American Sociological Association, Section on Social Psychology.

2009-2010 Program Committee, American Sociological Association, Section on the Sociology of Emotions.

2008-2009 Member, Cooley-Mead Award Committee, American Sociological Association, Section on Social Psychology.

2007-2008 Member, Introductory Sociology Test Development Committee, The College Board's College-Level Examination Program (CLEP).

2007-2008 Chair, Nominations Committee, American Sociological Association, Section on the Sociology of Emotions.

2006-2008 Chair, Ad hoc Membership Committee, American Sociological Association, Section on the Sociology of Emotions.

2006-2007 Member, Cooley-Mead Award Committee, American Sociological Association, Section on Social Psychology.

### **Service to the Profession** (continued)

- 2005-2006 Chair, Lifetime Contribution Award, American Sociological Association, Section on the Sociology of Emotions.
- 2004-2005 Chair, Outstanding Recent Contribution Award, American Sociological Association, Section on the Sociology of Emotions.
- 2003-2005 Member, Advisory Panel for the Spivack Program in Applied Social Research and Social Policy, American Sociological Association.
- 2002-2004 Member, Rosabeth Moss Kanter Award Committee for Excellence in Research on Work and Family, Sloan Foundation.
- 2003-2004 Chair, Cooley-Mead Award Committee, American Sociological Association, Section on Social Psychology.
- 2002-2003 Member of the Cooley-Mead Award Committee, American Sociological Association, Section on Social Psychology.
- 2002-2003 Chair, American Sociological Association, Section on the Sociology of Emotions.
- 1999-2002 Member of the Budget Committee, Society for the Study of Symbolic Interaction.
- 1999-2000 Chair, Nominations Committee, American Sociological Association, Section on the Sociology of Emotions.
- 1997-2000 Member, Publications Committee, Society for the Study of Symbolic Interaction.
- 1998-1999 Chair, Program Committee, American Sociological Association, Section on the Sociology of Emotions.
- 1998-1999 Member, Nominations Committee, American Sociological Association, Section on the Sociology of Emotions.
- 1997-1998 Member, Charles Horton Cooley Outstanding Book Award Committee, Society for the Study of Symbolic Interaction.
- 1992-1996 Newsletter Editor, Society for the Study for the Study of Symbolic Interaction.
- 1995-1996 Member, Nominations Committee, American Sociological Association, Section on Social Psychology.
- 1994-1996 Member, Ad hoc committee on electronic communications, Society for the Study of Symbolic Interaction.
- 1994-1996 Ad hoc Member, Publications Committee, Society for the Study of Symbolic Interaction.
- 1994-1995 Member, Outstanding Graduate Student Paper Award Committee, American Sociological Association, Section on the Sociology of the Family.
- 1993-1995 Member, Nominations Committee, American Sociological Association, Section on the Sociology of Emotions.
- 1993-1995 Member, Membership Committee, Society for the Study of Symbolic Interaction.
- 1991-1992 Member, Herbert Blumer Award Committee, Society for the Study of Symbolic Interaction.

### **Editorial Boards**

Sociology Compass (2006-2016)

Social Psychology Quarterly (2013-2016;  
2003-2005)

Social Problems (2006-2010)

Contemporary Sociology (2006-2008)

Journal of Vocational Behavior (1998-2002)

The Sociological Quarterly (1996-2001)

### **Ad Hoc Reviewer (5 years)**

American Journal of Sociology	Qualitative Sociology
American Sociological Review	Research on Aging
Emotion Review	Rutgers Journal of Sociology
Gender & Society	Sex Roles
Human Relations	Social Forces
International Journal of Environmental Research & Public Health	Social Problems
Journal of Family and Economic Issues	Social Psychology Quarterly
Journal of Marriage and Family	Sociological Forum
Journal of Health and Social Behavior	Sociological Perspectives
Journal of Occupational Health Psychology	Symbolic Interaction
National Science Foundation	The Sociological Quarterly
	Work and Occupations

### **Service to the University and College**

2021-Present	Member, Pre-Health Committee, UA
2021-Present	Member, Diversity Equity & Inclusion Advisory Council, UA
2020-Present	Member, Strategic Planning Group, UA
2019-2020	Member, Buchtel College of Arts and Sciences, Dean Search Committee, UA
2019-2020	<i>Our Vision for Akron</i> (OVA) Initiatives working group, The University of Akron.
2016-2018	Elected member, University Distinguished Professor Review Committee, The University of Akron
2015-2017	Elected member, University-wide RTP Appeals Committee, The University of Akron
2015-2017	EXL Faculty Fellow, Center for Experiential Learning, Entrepreneurship and Civic Engagement (EXL), The University of Akron
2011-2015	Member, Buchtel College Council, The University of Akron. (Chair, By-laws Committee)
2014-2015	Elected member, University Distinguished Professor Recommendation Review Committee
2013-2014	Elected member, University-wide RTP Appeals Committee, The University of Akron
2010-2012	Vice Chair, Graduate Council, The University of Akron. (Chair, Student Policy Committee)
2009-2010	Member, Graduate Council, The University of Akron. (Member, Student Policy Committee)
2009-2010	Elected Member, College-Wide Review committee for Promotion to Professor, The University of Akron
2007-2008	Member, Buchtel College Teaching Award Committee, The University of Akron
2007-2008	Elected Member, College-Wide Review committee for Promotion to Professor, The University of Akron
2006-2007	Member, Akron-AAUP Executive Council
2005-2006	Member, Buchtel College Hearing Board, The University of Akron
2000-2003	Member, Buchtel College Teaching Award Committee, The University of Akron
2000-2002	Member, Provost Advisory Committee, The University of Akron
2000-2002	Faculty Advisor, <i>Phi Eta Sigma</i> , Freshman Honor Society, The University of Akron
1999-2001	Alternate member, Buchtel College Council, The University of Akron
1996-1998	Member, Buchtel College Council, The University of Akron
1998	Member Service Award Committee, Buchtel College Council, The University of Akron
1995-1998	Faculty Advisor, <i>Phi Eta Sigma</i> , Freshman Honor Society, The University of Akron
1995	Interviewer for the Lisle M. Buckingham Scholarships, University Honors Program
1994-1995	Member, University Review Committee of Classics Department
1991-1996	Member, Phi Beta Kappa committee of The University of Akron

### **Service to the Department**

2018-Present	Chair, Departments of Sociology and Anthropology
2000-Present	Honor's Preceptor
2013-2018	Member, Undergraduate Committee
2017-2018	Chair, RTP Review Committee
2015-2016	Chair, Search Committee, College Lecturer, Criminology
2013-2014	Chair, Search Committee, Adjunct College Lecturer, Criminology
2013	Chair, Search Committee, Assistant Professor, Quantitative Methods
2012	Chair, Search Committee, Assistant Professor, Medical Sociology
2007-2011	Director of Graduate Studies and member of Joint Executive Committee
2009-2010	Chair, Joint Executive Committee, The University of Akron and Kent State University Doctoral Program in Sociology
2008-2011	Director of Graduate Studies
2008	Chair, Reappointment, Tenure, and Promotion to Associate Professor Committee
2004-2008	Faculty Advisor, Alpha Kappa Delta, Sociological Honor Society
2007-2008	Chair, Search Committee, Global Studies position.
2006-2008	Chair, RTP Review Committee
2005-2007	Departmental Liaison, Akron-AAUP
2000-2007	Member, Graduate Studies Committee
2003-2005	Chair, Comprehensive Examination Review Committee
2003-2004	Member, Akron-AAUP Liaison Council
2000-2004	Chair, Departmental Assessment
2000-2002	Chair, Search Committee, Scholarship of Teaching and Learning position
1999-2001	Chair, Social Psychology Focus Group
1999	Member, Recruitment Committee (2 positions)
1997-1998	Member, Outside Chairperson Recruitment Committee
1997-1998	Member, Social Psychology Planning Committee
1996-1998	Member, Graduate Studies Committee
1996-1998	Chair, Family Focus Group
1996-1997	Chair, Theory Comprehensive Examination Committee
1994-1996	Publicity Coordinator
1995-1997	Member, Program Planning Committee
1994-1995	Member, Recruitment Committee
1992-1994	Alpha Kappa Delta, Sociology Honor Society, Faculty Advisor
1994	Member, Headship Recruitment Committee
1993	Chair, Undergraduate Curriculum Review committee
1992	Member, Feltey Commission on Sociological Concepts
1992	Member, Headship Committee

### **Completed Theses and Dissertations**

#### **Dissertation Committee Chair**

Angela Adkins, "What They Take Out of the Classroom: Values, Compassion, and Lessons that Last.," (May 2020)

Michael Steiner, "Job and Identity Stress: Three Studies Concerning the Activation, Coping, and Outcomes of Nurse Identity Discrepancy." (May 2018)

Jamie J. Chapman, "The Influence of Roles, Emotional Labor, and Timescape on Work-Family Spillover among Registered Nurses." (December 2015)

Dissertation Committee Chair (continued)

- Elizabeth R. B. Grossman, "An Examination of Putnam, Coleman, and Bourdieu's Conceptualizations of Social Capital and the Structural Differences across Class, Race, and Gender Groups." (December 2013)
- Marci D. Cottingham, "Men Who Care: How Organizations and Individuals Negotiate Masculinity, Emotional Capital, and Emotion Practice in Nursing." (May 2013)
- David Skubby, "A History of Medical Practices in the Case of Autism: A Foucauldian Perspective Using Archaeology and Genealogy." (May 2012)
- Richelle Dykstra, "Emotion Management and Well-being: A Stress Process Approach." (December 2011)
- Wendy Grove, "The Experience of Grief among Nurses: Measuring, Feeling, and Managing Emotion." (August, 2005)
- Kelly A. Dagan, "Who's Allowed to Get Angry: How Power Affects Emotion Management Processes." (Kent State University, September 2000)
- Kelley J. Hall, "Who's Got the Keys to the Minivan?: The Gendered Division of Transportation Work." (August, 1998)

Dissertation Committee Member

- Sloan, Matthew, "Developing the Reappraisal Tactic Questionnaire: Examining the Relationships of Reappraisal Tactics with Affective and Well-Being Outcomes." (Psychology, December 2020)
- Boris Genzer, "Interpersonal Dynamics and Necessary Evils: The Role of Emotional Reactions in Shaping Interpersonally Sensitive Behaviors." (Psychology, May 2019)
- Dee Dee Hecht-Hewit, "Counselor Trainee's Cognitive Attributions and Countertransference Reactions Toward Persons with Disabilities." (Counseling Psychology, May 2018)
- Stephanie A. Dykema, Relationships among Black Women's Wellness, Gendered-racial Identity, and Mental Health Symptoms. (Counseling Psychology, May 2017)
- Sarah Benuska, "In-Session Emotion Management of Mental Health Counselors in Relation to Work Stress and Satisfaction. (Counseling Psychology, July 2016)
- Alex Briesacher, "Integrating Stereotype Threat into Identity Theory and Social Identity Theory." (Kent State University, December 2014)
- Jessica L. Burke, "A Stress Process Approach to Examining Interracial Relationships and Well-Being." (Kent State University, July 2013)
- Cecily J. Becker, "Examining the Effects of Display Rule Content and Individual Differences on Well-being, Performance, and Self-regulatory Resource Depletion." (Psychology, December 2012)
- Christina M. Moran, "The Antecedents and Emergent Effects of Unit-Level Display Rules: A Multilevel Investigation of Display Rules in Nursing." (Psychology, December 2012)
- Jessica Leveto, "Integrating Affect into Structural Identity Theory." (Kent State University, 2012).
- Jacqueline M. Ross, "Relationships Between the Nursing Practice Environment and Work Interference with Family Among Acute Care Nurses." (Nursing, December 2011)
- Chris Heifner Graor, "Weight Loss, Subculture, and Affective Meanings." (Kent State University, 2008)
- Jason Dahling, "Suppressing Positive Emotional Displays at Work: An Analysis of the Individual and Organizational Consequences Among Nurses." (Psychology, 2007)
- Michiko Yamagishi Pence, "Voices from Double Marginalization: A Study of the Spouses of International Scholars in the Age of Globalization." (Education, 2004)
- Kathleen Brennan, "Role-Related Stress and Psychological Distress: The Effect of Identity Characteristics." (Kent State University, 2002)
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